

**California Legal Services (Title III B)**  
**Statewide Annual Report**

**Fiscal Year: 2017-2018**

Total Unduplicated Client Count for Fiscal Year: 28.677

Total Cases Closed in Fiscal Year: 29.216

Total Units of Service for Fiscal Year (Unit=1 Hour): 170.043

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS FISCAL YEAR**

**CLIENT AGE**

60-64:	6.418
65-74:	12.039
75-84:	7.034
85+:	2.802
Client Declined to Provide Information:	384
Total:	28.677

**CLIENT GENDER**

Male:	10.655
Female:	17.821
Client Declined to Provide Information:	201
Total:	28.677

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	10.722
Homebound:	537
Lives Alone:	12.347
Institutionalized:	411
Suspected Victim of Elder Abuse/Exploitation:	1.591
Limited English:	4.426
Rural:	5.013
Greatest Economic Need (Minority):	6.487
Greatest Economic Need (Non-Minority):	6.670

**CLIENT RACE**

Two or More Races:	595
Caucasian:	19.052
African American:	2.117
Native American/Native Alaskan:	333
Asian/Pacific Islander	
Asian Indian:	174
Cambodian:	7
Chinese:	685
Filipino:	516
Japanese:	182
Korean:	104
Laotian:	6
Vietnamese:	258
Guamanian:	5
Hawaiian:	28
Samoan:	15
Other Asian/Pacific Islander:	320
Race Unknown/Some Other Race:	3.242
Client Declined to Provide Information:	1.038
Total:	28.677

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Greatest Economic Need (Minority Status Unknown): 434

**CLIENT ETHNICITY**

Hispanic/Latino: 5,647

**CASES OPENED IN FISCAL YEAR**  
 (Total Cases Opened by Legal Problem Code)

**CASES CLOSED IN FISCAL YEAR**  
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	1,303	1,019	213	47
A2. Contracts/Warranties:	846	686	114	14
A3. Other Consumer/Finance:	1,389	1,188	309	31

**EMPLOYMENT**

B1. Discrimination:	34	36	3	8
B2. Other Employment:	258	174	38	25

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	565	477	76	29
C2. Conservatorship:	444	199	168	40
C3. Other Family:	261	196	38	9

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	1,145	844	171	56
D2. Medicare:	356	228	122	11
D3. Other Health/Community Based Care:	453	350	64	24

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	5,839	4,416	854	492
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1,113	857	204	39
E3. Other Housing:	1,148	935	163	26

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**INCOME MAINTENANCE**

F1. Social Security:	700	549	201	26
F2. Supplemental Security Income (SSI):	809	593	153	74
F3. Pensions/Retiree Benefits:	200	162	23	1
F4. Other Income Maintenance:	359	282	89	27

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	345	152	66	16
G2. Elder Abuse/Neglect/Exploitation:	1,515	973	213	158
G3. Other Individual Rights:	706	605	134	92

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	4,629	3,108	1,121	42
H2. Advance Health Care Directives (AHCD):	2,351	1,135	903	17
H3. Financial Powers of Attorney:	1,912	1,107	543	10
H4. Other Miscellaneous:	1,279	946	687	15

**TOTAL CASES OPENED IN FISCAL YEAR:** 29,959

**TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
21,217	6,670	1,329

**TOTAL ESTIMATED CASE WORK HOURS SPENT** 162,791

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:** 642

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:** 3,396

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:** 738

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:** 3,856